

: Business Process Management And The Balanced Scorecard : Focusing Processes On Strategic Drivers By Ralph F. Smith

By Ralph F. Smith

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Ralph F. Smith is the author of Business Process Management and the Balanced Scorecard: Using Processes as Strategic Drivers Ralph F. Smith 4.0 of 5

Contents. Introduction Business-Process Management (BPM): Coming Attractions A Better Approach Conclusion Sources. Introduction. Bob is a new software architect about

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